

Frequently Asked Questions about Zoo Snoozes:

When is the final payment due?

Two weeks prior to your snooze date. The total amount is \$55 per person, minus the \$150 deposit.

How can I pay for the Snooze?

We will send you an invoice via Square, you can pay using a credit card. You can also mail a check or drop one off at the zoo. They payment is due two weeks prior to your snooze.

What does the cost of the Snooze include?

It includes pizza dinner, snack, breakfast, evening programs and overnight at the Zoo. It does not include admission to the Zoo.

What are the times?

The time for the program is 6:00 pm until 8:00 am the following morning.

Where do we go when we get to the zoo the night of our Snooze?

Have your group unload their things at the flagpoles. A zoo staff member will meet you at 6:00 to start the check-in process. The zoo closes at 5:00 so no one is permitted on zoo grounds until they have been checked in.

Can I bring snacks for my group?

Due to our ongoing ant problem, we ask that no food be eaten or stored in the sleeping areas.

What if someone in my group has a food allergy?

People with food allergies are permitted to bring their own food. It must be stored in an airtight container.

Do I have to stay the night or can I just stay for dinner and the tour?

Snoozes are an all-or-nothing event. Due to our safety protocols, the front gates of the zoo are secured for the night after dinner has arrived. Only in case of an emergency can the gates be reopened.

Can part of my group sleep inside and the other sleep outside?

All of your group must sleep in the same area. If you have reserved both aquariums, your group will be split between the two areas.

Does a zoo staff member have to sleep with our group?

Yes. The sleeping areas allow for the staff to sleep separated from your group, but in the same general area. This is a safety protocol.

Do you have showers?

No, we do not have showers.

Can I bring a cot or air mattress?

Yes – you will be sleeping on the floors in the aquariums. Be mindful of space. If you have a group of 35, space will be comfortable, but close. The best would be a sleeping pad for under your sleeping bag.

How does my group get their sleeping gear to and from the sleeping areas?

Groups can bring wagons to take items to your sleeping area. Zoo staff members will have a cart to assist in the moving of the items. Children are asked to be responsible for at least one item (other than a pillow) to take to and from your area.

How far is it to the sleeping areas?

Each is about a 5-minute walk from the front of the zoo.

Can I bring a younger sibling who is 4 years old?

No one under 6 years of age is allowed to attend snoozes.

How do I reserve a date for a Snooze if I don't know how many people might be attending?

You can still register and simply give your best guesstimate of the number of people that might be attending – it is always better to overestimate. Final numbers are needed 2 weeks prior to your Snooze.

Can I have a Snooze with less than the minimum number of people (15) required?

You can do a Snooze for less than 15 people, but you will need to pay for 15.

What is the cost for Scout leaders/adults?

Cost is \$55 per person.

Can we book a Snooze for a Saturday night?

Yes, however we can only accommodate a maximum of 35 people in the freshwater aquarium on Saturday nights.