

Frequently Asked Questions about Zoo Snoozes:

When is the final payment due?

Final payment is required 2 weeks prior to your event minus your \$150 deposit. No refunds for no-shows.

How can I pay for the Snooze?

You will be sent an invoice, via Square reader, you can pay with MasterCard, Visa, American Express, or Discover. You can also pay with a check (made out to Cameron Park Zoo) or cash.

Where do we go when we get to the zoo the night of our Snooze?

Have your group unload their things at the flagpoles. A zoo staff member will meet you at 6:00 to start the check-in process. The zoo closes at 5:00 so no one is permitted inside the zoo until they have been checked in by a staff member.

Can I bring snacks for my group?

We will be providing dinner, a snack, and breakfast. Due to our ongoing ant problem, we ask that no food be eaten or stored in the sleeping areas.

What if someone in my group has a food allergy?

People with food allergies are permitted to bring their own food. It must be stored in an airtight container. Please let staff know if you will be bringing your own food. We can order gluten free pizza.

Do I have to stay the night or can I just stay for dinner and the tour?

Snoozes are an all-or-nothing event. Due to our safety protocols, the front gates of the zoo are secured for the night after pizza is delivered, between 7:00-7:30.

Can part of my group sleep inside and the other sleep outside?

All of your group must sleep in the same area.

- Saltwater aquarium sleeps 35
- Freshwater aquarium sleeps 35
- Meadows sleeps 75 (must provide your own tent)

Does a zoo staff member have to sleep with our group?

Yes. The sleeping areas allow for the staff to sleep separated from your group, but in the same general area. The Zoo also has a Park Ranger who patrols the zoo 24/7.

Do you have showers?

No, we do not have showers.

Can I bring a younger sibling?

Yes, but the minimum age is 6 years old.

Can I bring a cot or air mattress?

Yes – you will be sleeping on the floors in the aquariums. Be mindful of space. If you have a group of 35, space will be comfortable, but close. For groups this size, a sleeping pad for under your sleeping bag would be best.

How far is it to the sleeping areas?

Each is about a 5-minute walk from the front of the zoo.

How does my group get their sleeping gear to and from the sleeping areas?

Zoo staff members will have a cart to move the majority of your items. Children are asked to be responsible for one item (other than a pillow) to take to and from your area.

How do I reserve a date for a Snooze if I don't know how many people might be attending?

You can still register and simply give your best guesstimate of the number of people that might be attending – it is always better to overestimate. Final numbers and payment are required 2 weeks prior to your Snooze.

Can we leave the zoo in the morning and return later that day?

Your Snooze includes admission to the zoo the day after the sleep over, but does not allow for in-and-out privileges.

Can I have a Snooze with less than the minimum number of people (15) required?

You can do a Snooze with less than 15 people, but you will need to pay for 15. The total cost would be \$825.

What is the cost for Scout leaders/teachers/chaperones?

Cost is \$55 per person.

Can our friends and/or family meet us the next day?

Yes, they can enter the zoo after paying admission when it opens at 9:00 on Saturdays, 11:00 on Sundays.